



broadcastvision entertainment

## **AXSPVSC - INSIGNIA**

For use with Insignia LCD TV's.



Online Service Manuals available at: [www.broadcastvision.com](http://www.broadcastvision.com)

### **PROGRAMMING INSTRUCTIONS**

#### **AXSPVSC-INSIGNIA**

**(THE CONTROLLER WILL NOT OPERATE UNTIL YOU PROGRAM IT)**

To program for the Insignia LCDs:

**Enter \*, 1, SOURCE, 12, SOURCE**

(Press buttons sequentially, not simultaneously)

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IF YOUR APPLICATION DIFFERS FROM ABOVE CALL CUSTOMER  
SERVICE FOR ASSISTANCE 1(888)330-4283 EXT. 3



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## Troubleshooting Techniques

### LCD not responding to the Controller

- Check top make sure the IR emitter is properly attached over the IR sensor on the front of the TV.
- Check to make sure the IR emitter cable going to the TV has not been damaged. If the cable does show signs of damage replace the emitter portion of the controller cable.
- Reprogram the controller following the Programming Instructions above.

### Default Internal Volume Change

If the default volume on the LCD is too loud or soft, it is possible to adjust the internal controller volume:

- First use the Volume up or down buttons to set the Volume bar midway on the TV screen.
- Press \*, 5, Source (sequentially, not simultaneously).
- Use the Volume up and down buttons until the sound is at the desired medium default level
- Press Source to exit the volume adjustment mode.

### Turn Off the Auto-Off Feature

The Broadcastvision Entertainment LCDs have an Auto-Off feature that automatically turns the LCD off when not in use after 15 minutes

- To deactivate the feature, press: \*, 4, Source

## Additional Programing Codes

**After programming the controller for the correct screen and Set Top Box, these additional codes can be entered to customize the operation of the controller:**

- **\*, 0, Source, Volume Up/Down, Source** – Enables/Disables the keep alive feature to keep your set top box from going into sleep mode. Factory default is on.
- **\*, 4, Source** – Toggles on and off the TV's Auto-Off feature. Factory default is off.
- **\*, 5, Source, Vol up/down** – Allows you to set the internal volume gain of the controller in cases where the audio is too loud or quiet after initial installation. **You must** hit the **Source** button again to exit this mode after you have reached your desired volume level.
- **\*, 6, Source** – Enables the controllers internal volume control. Use this setting for situations when you will not be controlling the TV's volume.
- **\*, 8, Source** – Toggles on and off set top box volume control. For use when you would prefer to use this instead of the TV's volume control. Factory default is off.
- **\*, Guide, Source, Prev, Source** – This disables the guide button to keep the controller out of the guide mode when the set top box does not have a guide feature (DTA's). Factory default is on.



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## **Broadcastvision Entertainment Terms and Conditions**

### BVE Stock Items Returned for Credit

BVE manufactured products may only be returned for credit with written authorization from BVE within 30 days of the original invoice date. A 25% restocking fee will be charged for all returns. All products being returned to BVE require a Return Authorization number. Products must be returned in original condition with the original packaging, components and support material. Credit is contingent upon inspection of returned items.

### Return Authorizations

A Return Authorization number must be issued from BVE prior to any item being returned for credit, repair or exchange. Items returned without approval will be refused and returned to the sender. Requests for a Return Authorization number may be made to our Customer Service Department at 1-888-330-4283.

### Repairs and Replacements

A warranty repair of BVE manufactured product includes parts, labor and the return GROUND shipping to the customer. Repairs made while under warranty are covered for the duration of the valid warranty period. Non-Warranty repairs receive a "Repair Warranty" of 90 days parts and labor only. Warranties do not include on-site service. Advance Replacements of items in question may be arranged if the product is within 30 days of invoice date and is subject to product availability. Advance Replacements must be secured by the customer with a valid Credit Card or Net30 terms of an account in good standing.

### Shipping

Shipping dates are estimates only. Products will be shipped per the designated Shipping Method. Paying for an accelerated Shipping Method only indicates the product will ship by that method when the product or repair is available. BVE will not be held responsible to accelerate shipping, discount invoices or compensate customers for loss of profits, business or goodwill due to back orders, shortages, shipping complications, damages, product malfunction, labor, construction, nature or delays.

### Warranties

All products sold by BVE carry the original manufacturers' warranty. Warranty begins on the invoice date of purchase from BVE or an authorized BVE Dealer / Distributor. Warranty may alternately begin on the date of installation with a valid Installation Completion Form from an authorized BVE Dealer, Distributor or Installer. Warranties do not cover damage due to abuse, misuse, modification or the result of any third party. Warranties are not transferable and cover only the original purchaser with a valid invoice. Manufacturers will, at their option repair or replace equipment, as they deem necessary. Warranties do not include "on-site" service.