1. What are the installation responsibilities for the facility and for Broadcastvision and their Dealers?

Customer Responsibilities
- Contact your local video content supplier (cable, satellite, IPTV or broadcast TV).
- Confirm that electrical power (outlet or circuit) is available for each Personal Viewing Screen. We recommend that a licensed electrician is consulted for the installation of all electrical service and that power and video are run prior to installation.
- Install video cable from the video source (cable, satellite, IPTV or broadcast TV) to each Personal Viewing Screen. We recommend that customers consult a professional video cable installer to ensure optimal wiring and signal strength of the signal for optimal viewing.

Broadcastvision Entertainment / Dealer Responsibilities
Deliver and install Personal Viewing Screens (if installation services have been ordered). If the video cable has been run, electrical power is present and installation services have been ordered, the installation will include unpacking, assembly and testing of the Personal Viewing Screen.

2. What are the power requirements for the attached Personal Viewing Screens?
4amp 12 volts.

3. Does the Personal Viewing Screens have a built-in digital tuner?
Yes, the 23" has a NTSC/ATSC/QAM, PAL/SECAM tuner.

4. How is the video cable connected to the Personal Viewing Screen?
The Broadcastvision Personal Viewing Screens provide a myriad of input options. Most common is to deliver content to each piece of equipment using a 75-ohm coaxial cable with an F-connector. Either RG-59 or RG-6 cable is fine. The 23" will accept both HDMI, coax, and component/composite inputs.

5. How does signal strength affect the picture quality of the Personal Viewing Screen?
Video quality will be affected if multiple Personal Viewing Screens are using the same signal using a single coaxial cable. More than two Personal Viewing Screens on a single cable line will more than likely require an amplifier to boost the signal. The cable/satellite company will be able to provide amplifiers, splitters, etc. As more cable and satellite companies require individual set top boxes for each piece of cardio equipment, signal strength is determined by the distance of the set top box from the cardio equipment. Any questions dealing with cable to the equipment and country-specific regulations should go to the cable/satellite installer.

6. What are the video inputs on the Personal Viewing Screen?
RF, Composite Video, Component Video, HDMI (HD)

7. Can the Personal Viewing Screens support MPEG-4 signal?
No. The Personal Viewing Screen supports MPEG-2 video only.

Call or email us today for more information:
888.330.4283 (4BVE) Sales@broadcastvision.com
8. Can users plug iPod®, Mp3 players, DVD players, CD players and laptops directly into the Personal Viewing Screen? Yes. It is possible to connect DVD players, CD players and laptops by plugging a cable into the composite video, component video, or HDMI connectors. Use of these Personal Viewing Screen sources prevents the console from controlling the Personal Viewing Screen channel selection. Use of these devices is not recommended while running on a treadmill. Mounting of additional/accessory equipment and/or cables is the responsibility of the user or facility.

9. Do I need to order an IR Personal Viewing Screen Remote? No. An IR remote is provided with your order and will give you full access to the Personal Viewing Screen menu, making navigation through menus and settings much easier.

10. Can the Personal Viewing Screen controls operate a cable, satellite or IPTV set-top boxes? Yes, by using a Broadcastvision CAB (console adapter box) or attached Universal Controller. The CAB (console adapter box) will allow you to use your existing console controls to control the TV and the set top box. For cardio equipment not having console control or currently using an attached controller for channel and volume control, the Broadcastvision attached Universal Controller would be used. The CAB and Universal controller operate with many cable, satellite, and IPTV boxes. Call us to confirm functionality with your set top box.

11. Can the Personal Viewing Screen be attached to existing mounts? Yes, the 23” personal viewing screen attach easily to most any existing attached mount or telescopic stand. Adapter plates and custom mounts are available as/if required.

12. Can I block channels? Yes. You can block channels by setting the parental control password in the settings section of your personal viewing screen menu. Please refer to the Operation Manual for detailed instructions.

13. Can I delete channels? Yes. You can select certain channels to be non-viewable in the channel section of the personal viewing screen menu. Please refer to the Operation Manual for detailed instructions.

14. Does the Personal Viewing Screen have an auto off? Yes. As an energy savings feature and to prolong equipment life, the controllers provide an auto off feature when not in use. The auto sleep feature automatically turns the Personal Viewing Screen on from sleep mode if an exerciser is detected and puts the Personal Viewing Screen in sleep mode once a workout has ended.

15. Is Closed Captioning available? Yes. Closed Captioning can be selected by the user if CC is configured in the Personal Viewing Screen set-up menu. Please refer to the operation manual for detailed instructions.

16. What is recommended for cleaning the Personal Viewing Screen? Lightly moisten a 100% cotton cloth with water and mild detergent to clean the screen (do not spray water directly on the screen). Other fabrics and detergents, including paper towels, ammonia and acid based cleaners, may scratch or damage the surface.

17. What is the warranty of the Personal Viewing Screen? 2 years parts and labor.

18. What if my Personal Viewing Screen is not operating properly? Check the power and video connections and refer to the troubleshooting guide in your Operations Manual. If you can not solve the problem, contact Broadcastvision or your local Broadcastvision Entertainment Service provider.