

## BROADCASTVISION CAB ON UNITE TOUCHSCREEN CONSOLES

### ABOUT BROADCASTVISION CAB

TRUE Unite touchscreen consoles can control ANY cable, satellite or IPTV set top box using the CAB (console adapter box) from Broadcastvision Entertainment.

See [broadcastvision.com](https://broadcastvision.com/cab-universal-controller/) for more information: <https://broadcastvision.com/cab-universal-controller/>

### CAB AND TRUE FITNESS

#### COMPATIBLE CONSOLES

- UNITE 22 TOUCHSCREEN
- UNITE 16 TOUCHSCREEN
- UNITE 10 TOUCHSCREEN

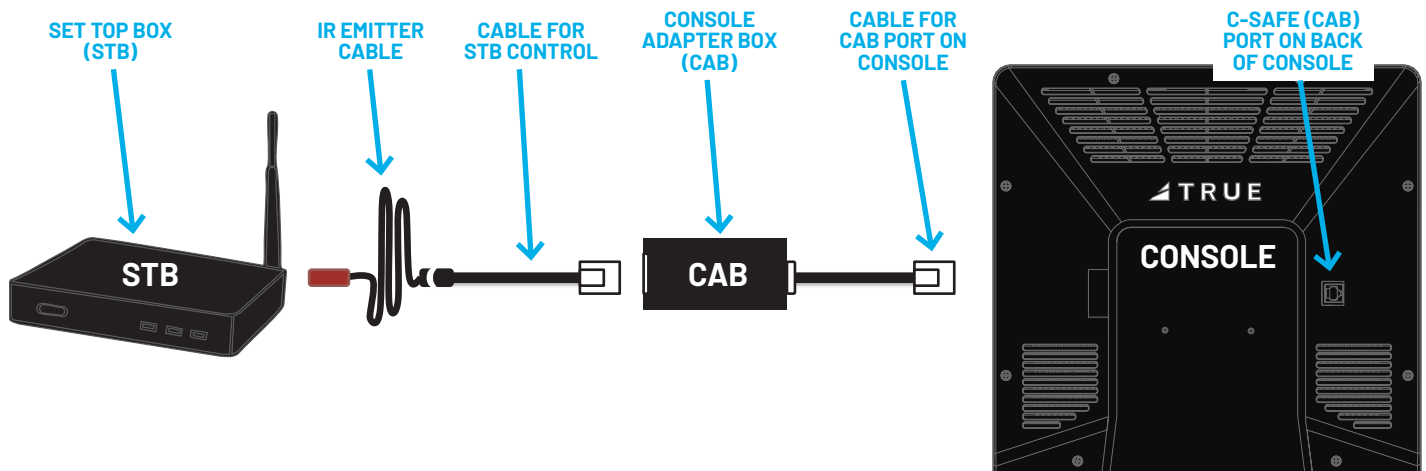
#### FEATURES

- Eliminates the hand-held battery operated remote control.
- Members can control the TV using cardio equipment console controls.
- An expensive head-end system is not required.
- Club operators can choose ANY cable, satellite, or IPTV provider.
- TV channels are not restricted.
- Members can access all the channels available per your subscription.
- No troublesome wireless devices to manage.
- Proven Technology - Broadcastvision first offered a solution for set top box control in 2011 and is the clear-cut market leader in this technology.




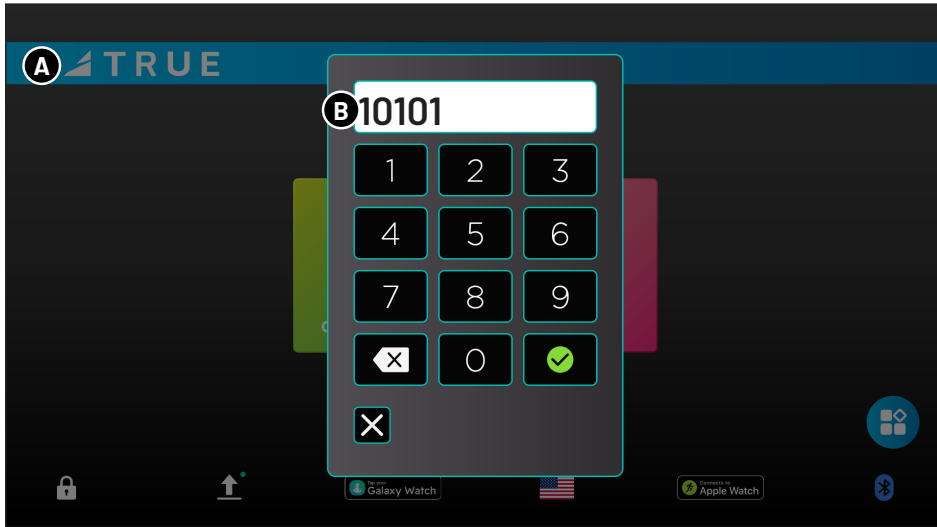
### INITIAL SET UP

#### CAB CONFIGURATION



## HOW TO INTEGRATE CAB ON TRUE UNITE CONSOLES

1. Press and hold the **TRUE** logo **(A)** in the upper left corner of the home screen until the passcode entry screen **(B)** appears. Type code **"10101"** and press enter  to access Maintenance Mode.



2. In the main **SETUP WIZARD** menu, press **SETUP (A)**, and then press **TV SETUP (B)**.

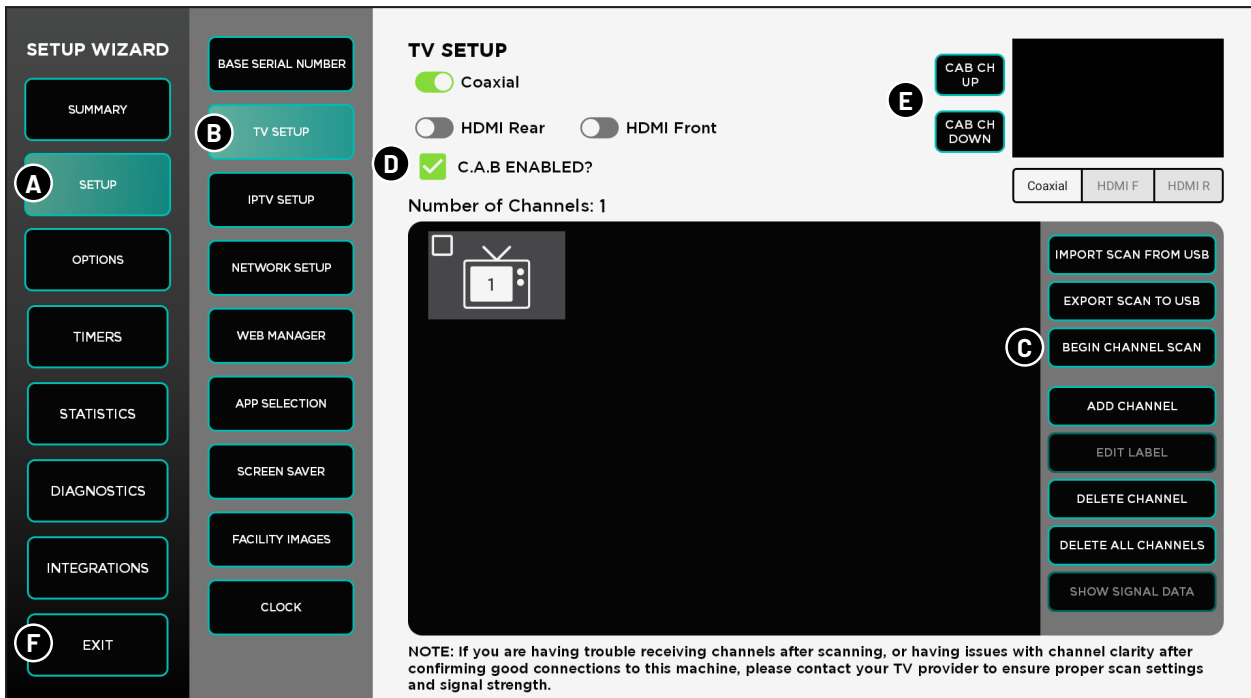
Press **BEGIN CHANNEL SCAN (C)** and follow the on-screen prompts to complete the TV channel scan.

**NOTE:** The TV Setup sub-menu displays a progress bar while scanning for channels. Do not leave the TV Setup sub-menu while the console is scanning for channels.

Press **C.A.B. ENABLED? (D)**.

Press **CAB CH UP** or **CAB CH DOWN (E)** to test that CAB is working.

Press **EXIT (F)** to return to the home screen.





## **NEED HELP? CONTACT OUR SUPPORT TEAM!**

To contact TRUE, call our toll-free numbers Monday - Friday 8:30am - 5:00pm (CST) and follow the prompts.

- TRUE Direct Customers and Corporate Accounts | 800.868.8783
- TRUE Retail Customers and Distributors | 800.883.8783
- Octane Customers | 800.726.9662

Or feel free to email us:

- TRUE Service America | [service@truefitness.com](mailto:service@truefitness.com)
- Octane Service America | [customerservice@octanefitness.com](mailto:customerservice@octanefitness.com)
- Service International | [int.service@truefitness.com](mailto:int.service@truefitness.com)

When contacting TRUE, have the following information ready:

- Model Number
- Serial Number
- Contact Information—Full Name, Email, and Phone Number
- Address of Facility or Residence
- Detailed Description Regarding Symptom of the Unit (along with pictures or video if applicable)

**NOTE:** Authorized service providers, dealers, and distributors may also use TRUE's online resource: [portal.truefitness.com](http://portal.truefitness.com).

### **Online Support Resource: [portal.truefitness.com](http://portal.truefitness.com)**

The customer portal is your online support resource for:

- Submitting a Troubleshooting Ticket
- Placing and Tracking Orders
- Submitting Labor Claims
- Registering Product Warranty
- Accessing Product Information (Bulletins, Owner's Manuals, Service Manuals, Exploded Model Views, Parts Lists, Service Videos, and more)

To sign up for the customer portal, send an email to [service@truefitness.com](mailto:service@truefitness.com) and include the following information: Account Director First and Last Name, Email Address, Phone Number, and TRUE/Octane Account Number.