



broadcastvision entertainment

Troubleshooting Techniques

LCD not responding to the Controller

- Check top make sure the IR emitter is properly attached over the IR sensor on the front of the TV.
- Check to make sure the IR emitter cable going to the TV has not been damaged. If the cable does show signs of damage replace the emitter portion of the controller cable.
- Reprogram the controller following the Programming Instructions above.

Default Internal Volume Change

If the default volume on the LCD is too loud or soft, it is possible to adjust the internal controller volume:

- First use the Volume up or down buttons to set the Volume bar midway on the TV screen.
- Press *, 5, Source (sequentially, not simultaneously).
- Use the Volume up and down buttons until the sound is at the desired medium default level
- Press Source to exit the volume adjustment mode.

Turn Off the Auto-Off Feature

The Broadcastvision Entertainment LCDs have an Auto-Off feature that automatically turns the LCD off when not in use after 15 minutes

- To deactivate the feature, press: *, 4, Source

Additional Programing Codes

After programming the controller for the correct screen and Set Top Box, these additional codes can be entered to customize the operation of the controller:

- ***, 0, Source, Volume Up/Down, Source** – Enables/Disables the keep alive feature to keep your set top box from going into sleep mode. Factory default is on.
- ***, 4, Source** – Toggles on and off the TV's Auto-Off feature. Factory default is off.
- ***, 5, Source, Vol up/down** – Allows you to set the internal volume gain of the controller in cases where the audio is too loud or quiet after initial installation. **You must** hit the **Source** button again to exit this mode after you have reached your desired volume level.
- ***, 6, Source** – Enables the controllers internal volume control. Use this setting for situations when you will not be controlling the TV's volume.
- ***, 8, Source** – Toggles on and off set top box volume control. For use when you would prefer to use this instead of the TV's volume control. Factory default is off.
- ***, Guide, Source, Prev, Source** – This disables the guide button to keep the controller out of the guide mode when the set top box does not have a guide feature (DTA's). Factory default is on.